

Select a service:

Adults
Children's
Corporate
Public Health

Select a year:

2019/2020
2020/2021
2021/2022
2022/2023

Select a quarter:

Q1
Q2
Q3
Q4

Stage 1 Complaints

29

Stage 1 complaints received

20

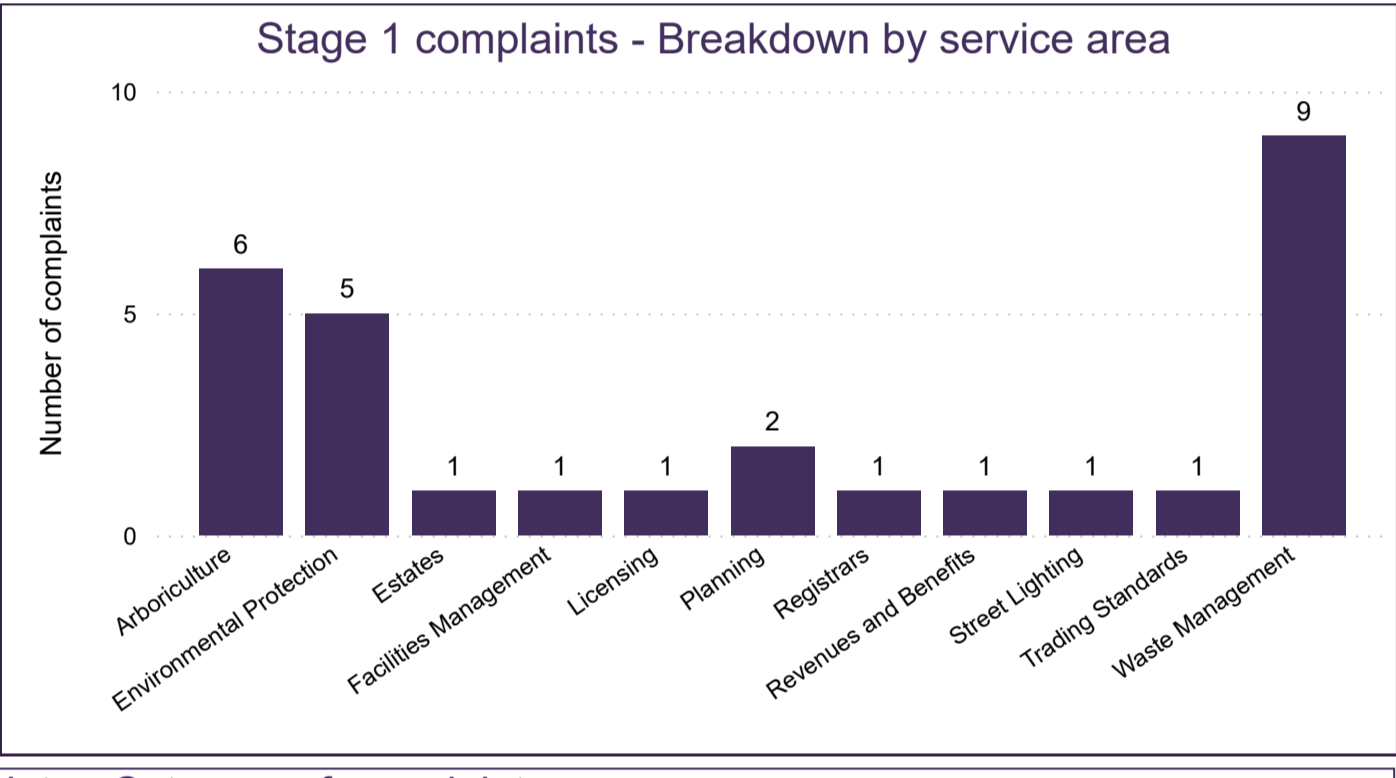
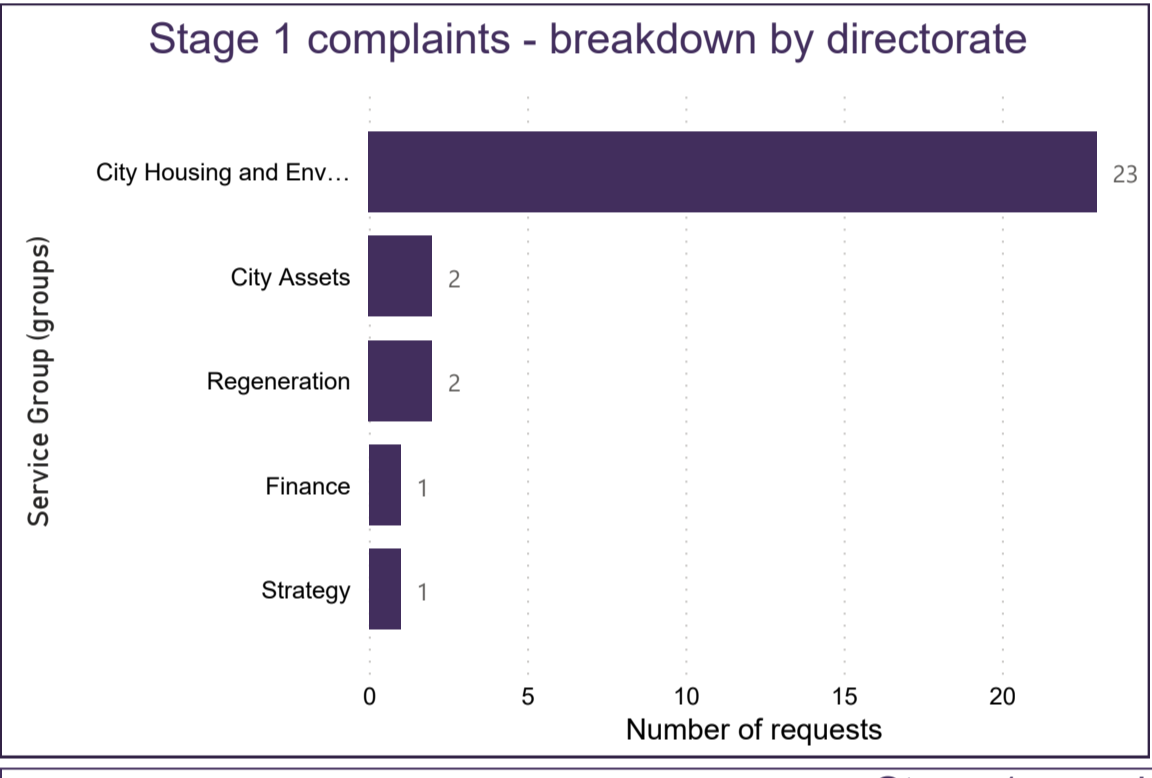
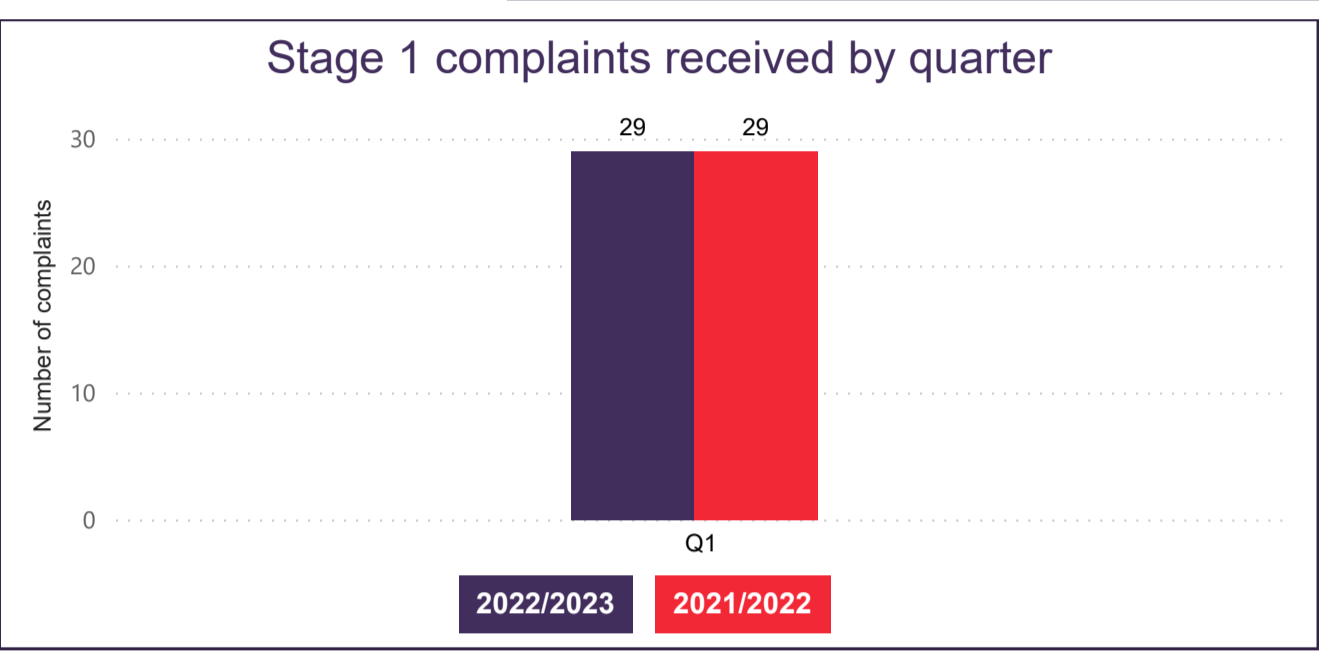
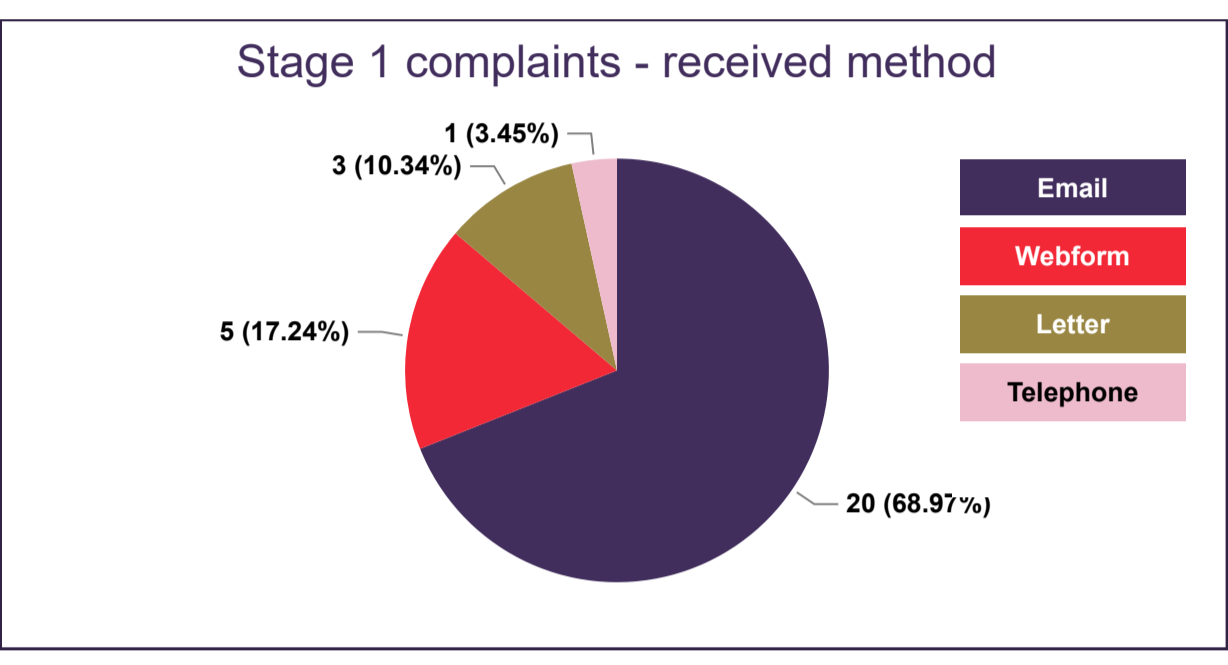
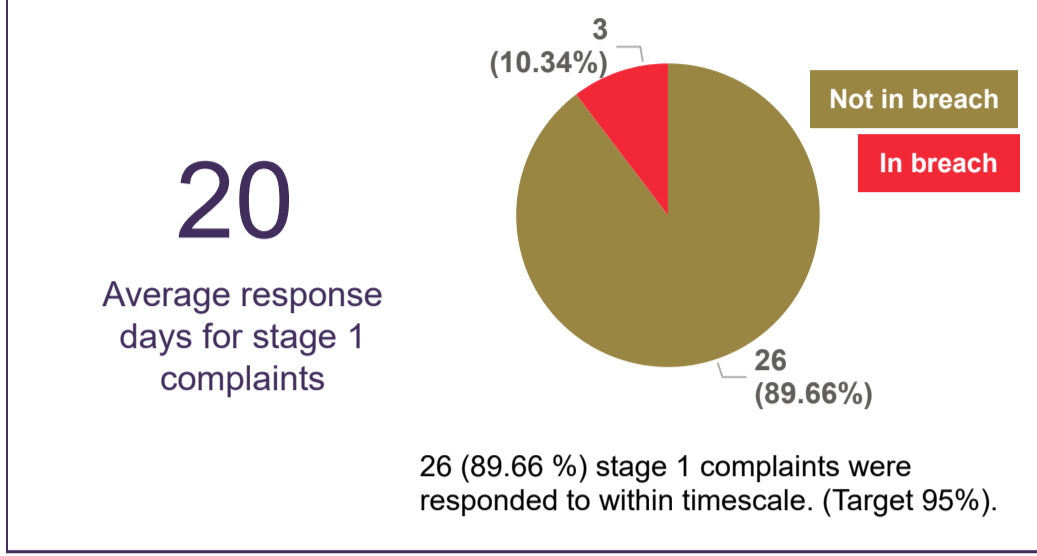
Stage 1 complaints not upheld (council is not at fault)

4

Stage 1 complaints part upheld (council is partly at fault)

5

Stage 1 complaints upheld (council is at fault)



Stage 2 Complaints

3

Stage 2 complaints received

2

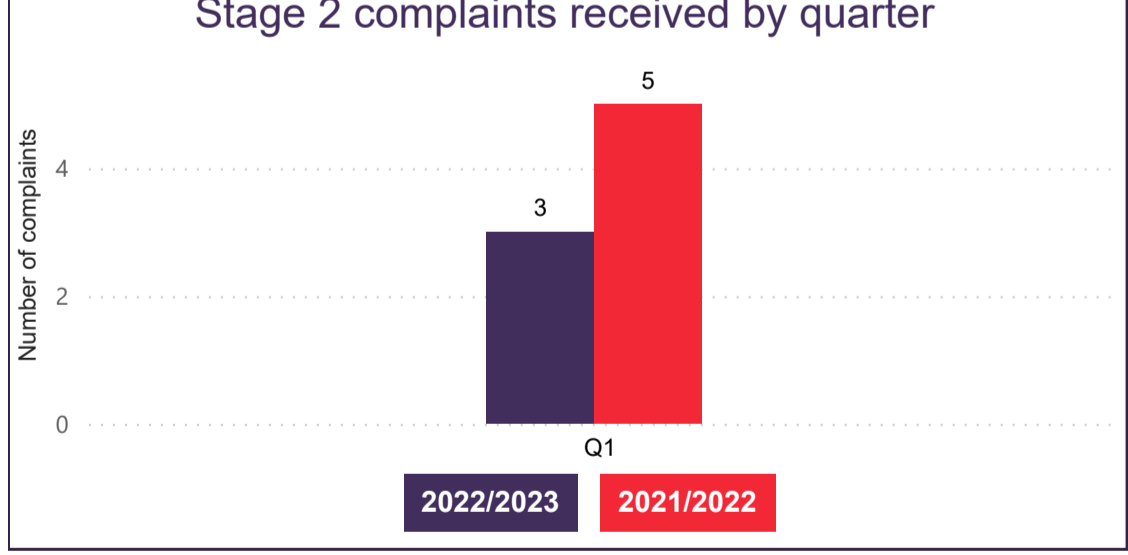
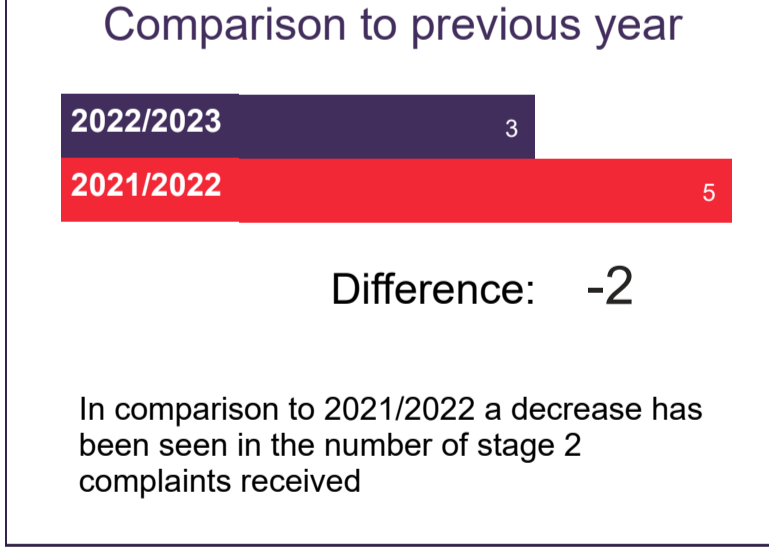
Stage 2 complaints not upheld (council is not at fault)

1

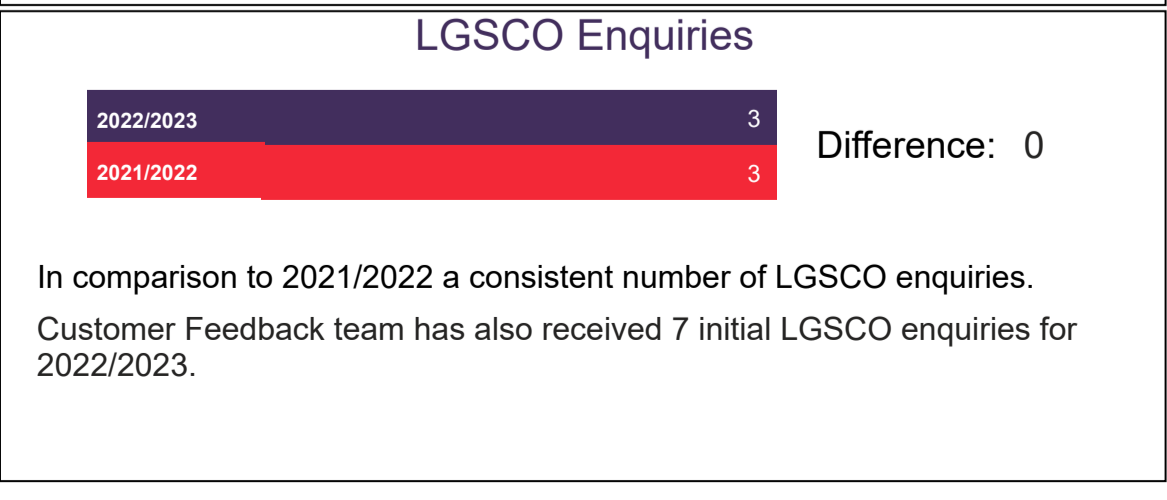
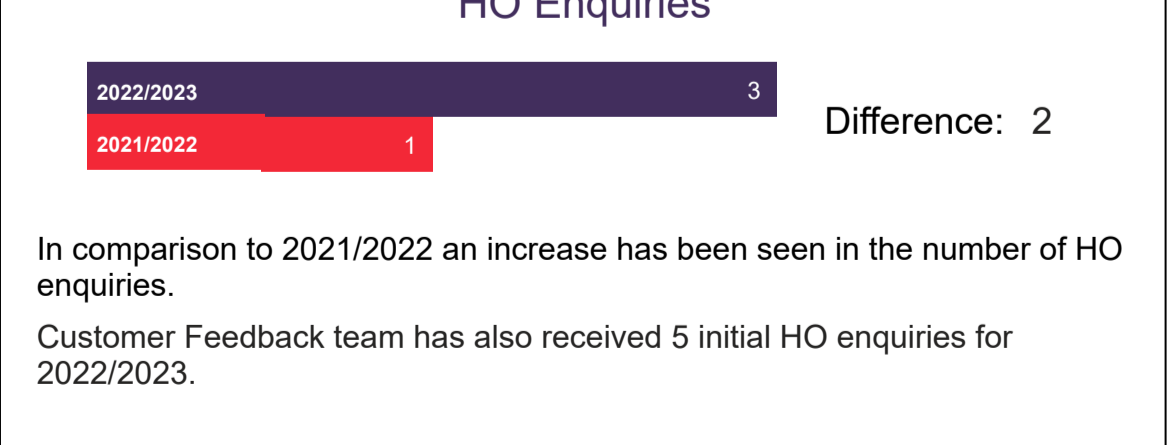
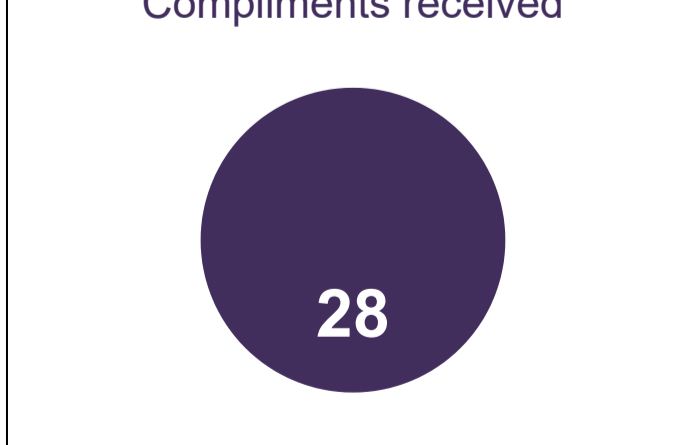
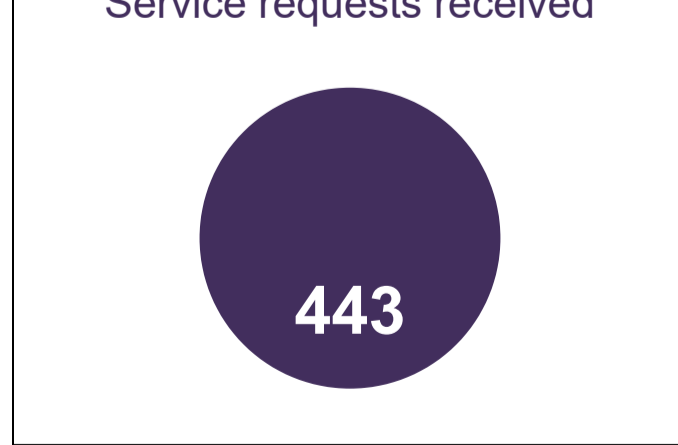
Stage 2 complaints part upheld (council is partly at fault)

0

Stage 2 complaints upheld (council is at fault)



Compliments, Service Requests, HO and LGSCO Enquiries



Select a service:

Adults | Children's | **Corporate** | Public Health

Select a year:

2019/2020 | 2020/2021 | 2021/2022 | **2022/2023**

Select a quarter:

Q1 | **Q2** | Q3 | Q4

Stage 1 Complaints

24

Stage 1 complaints received

14

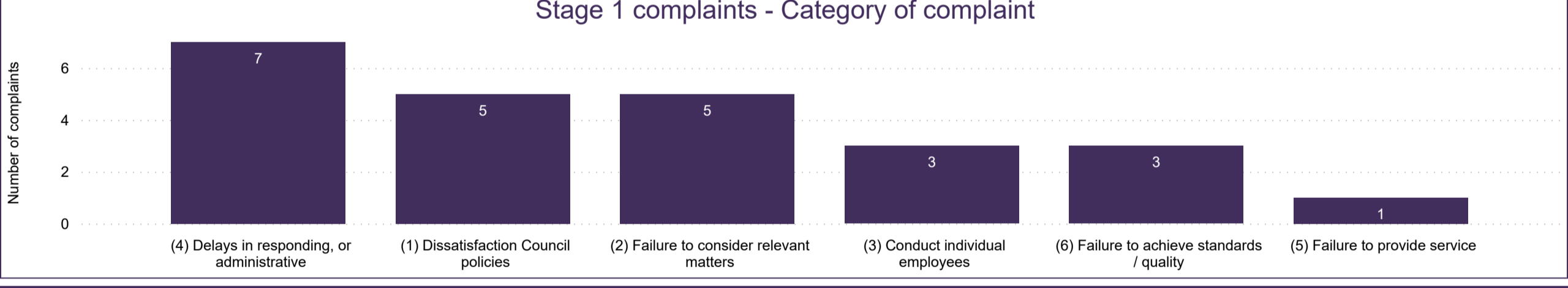
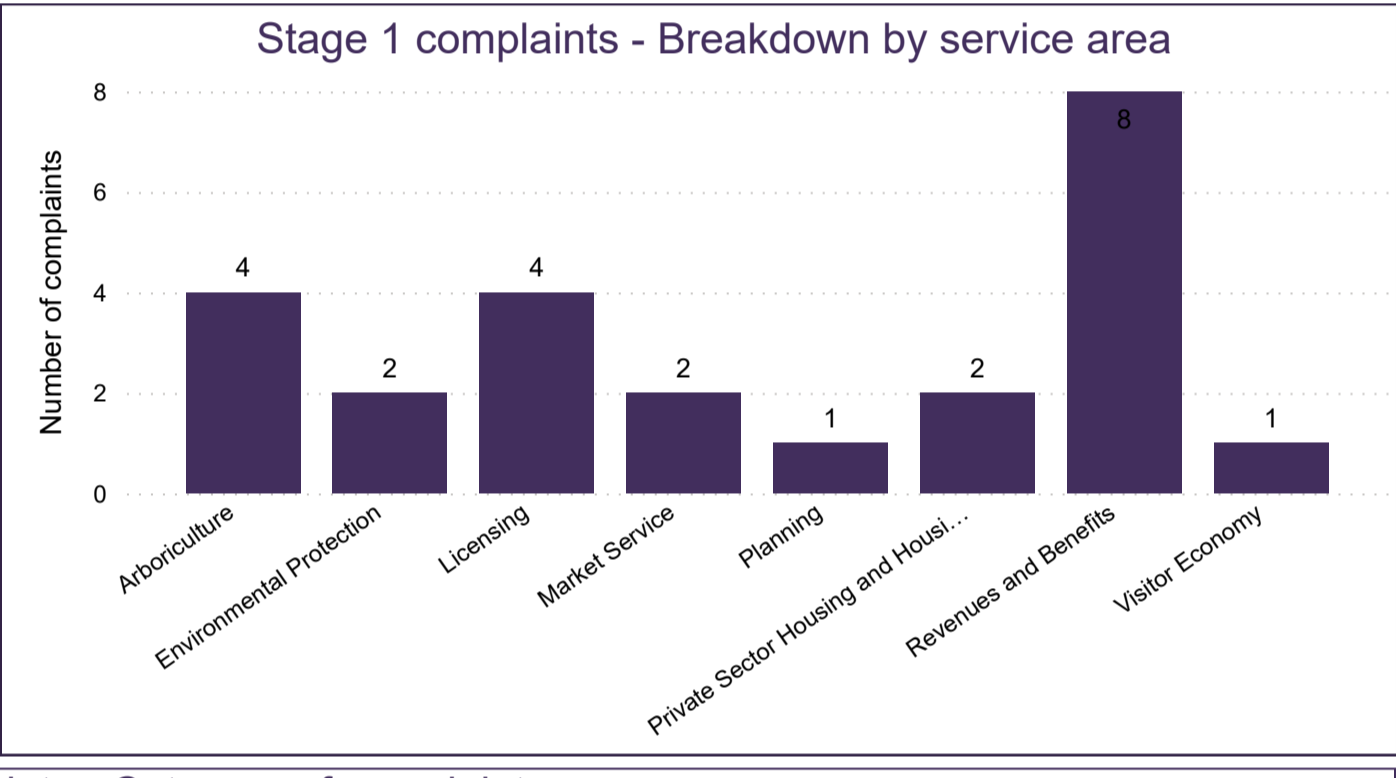
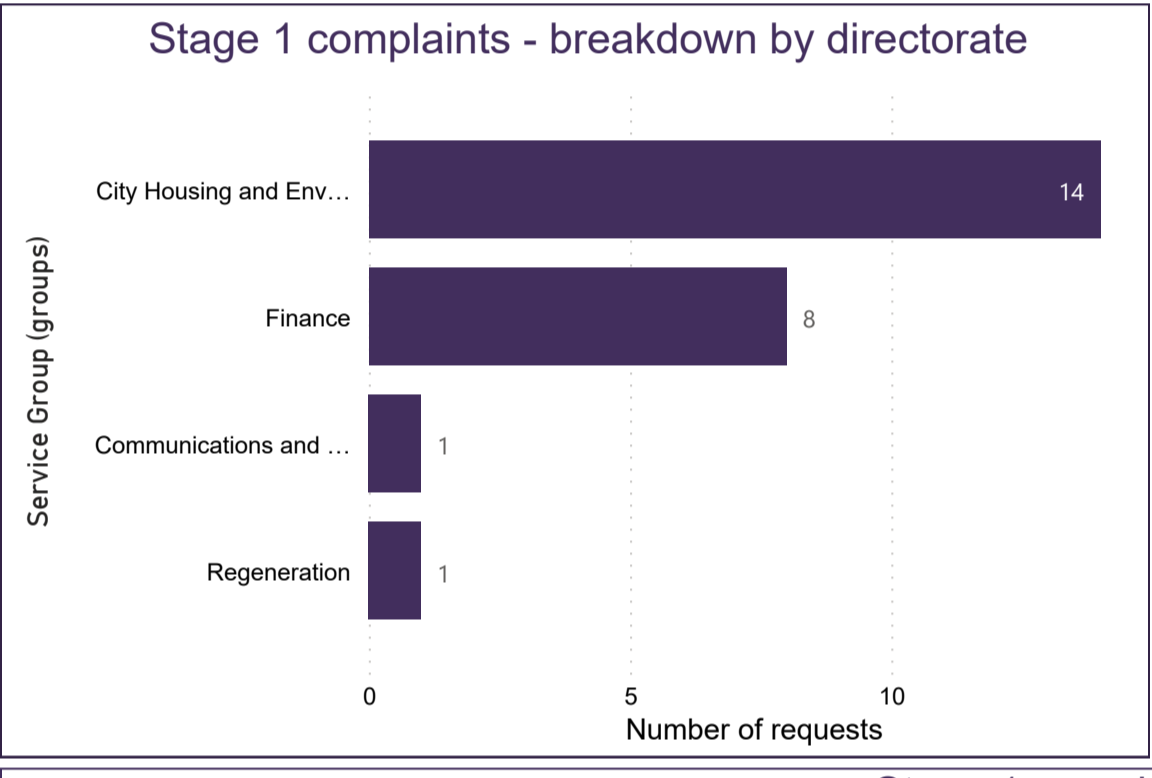
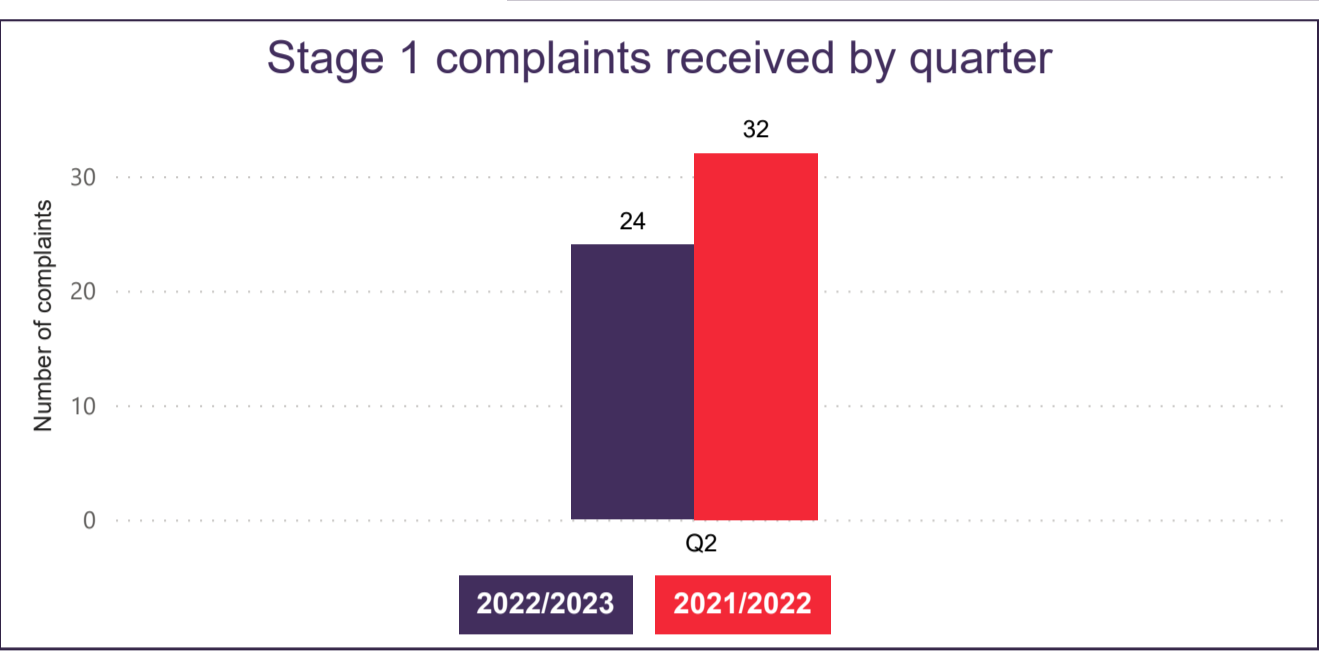
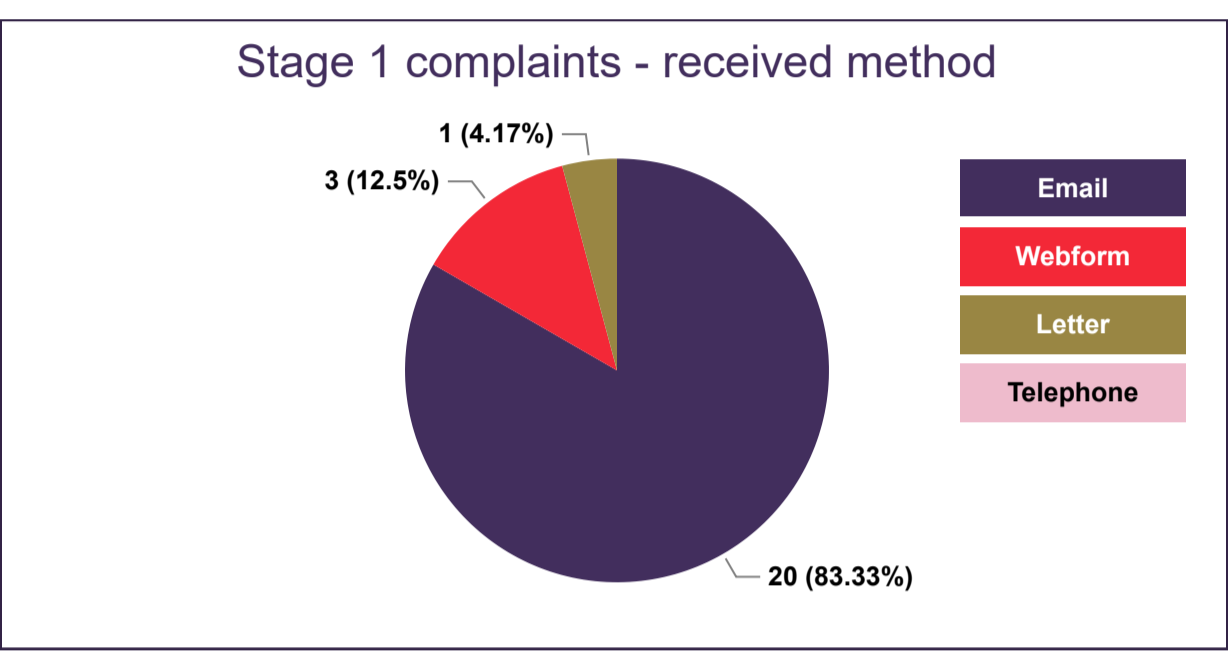
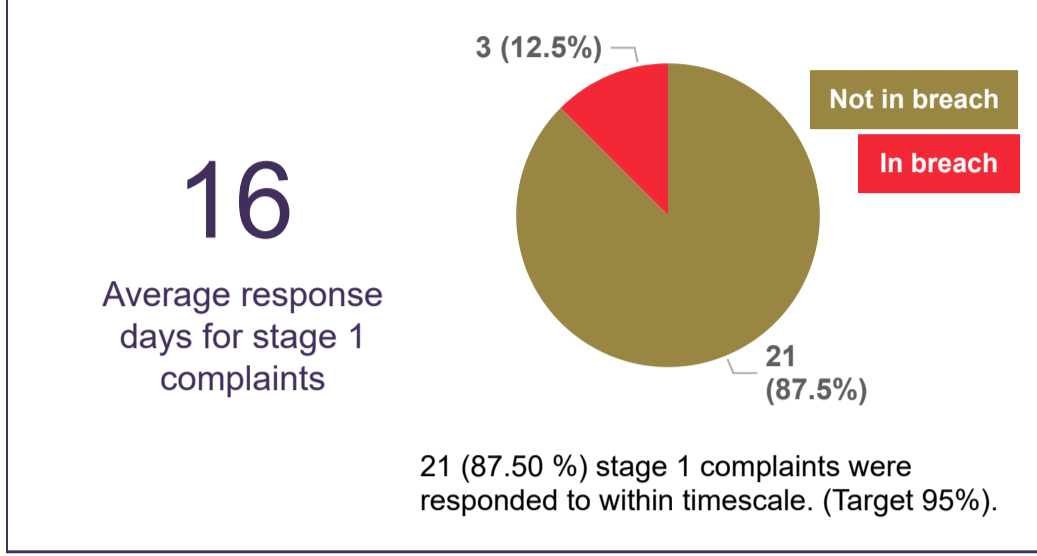
Stage 1 complaints not upheld (council is not at fault)

5

Stage 1 complaints part upheld (council is partly at fault)

5

Stage 1 complaints upheld (council is at fault)



Stage 2 Complaints

3

Stage 2 complaints received

1

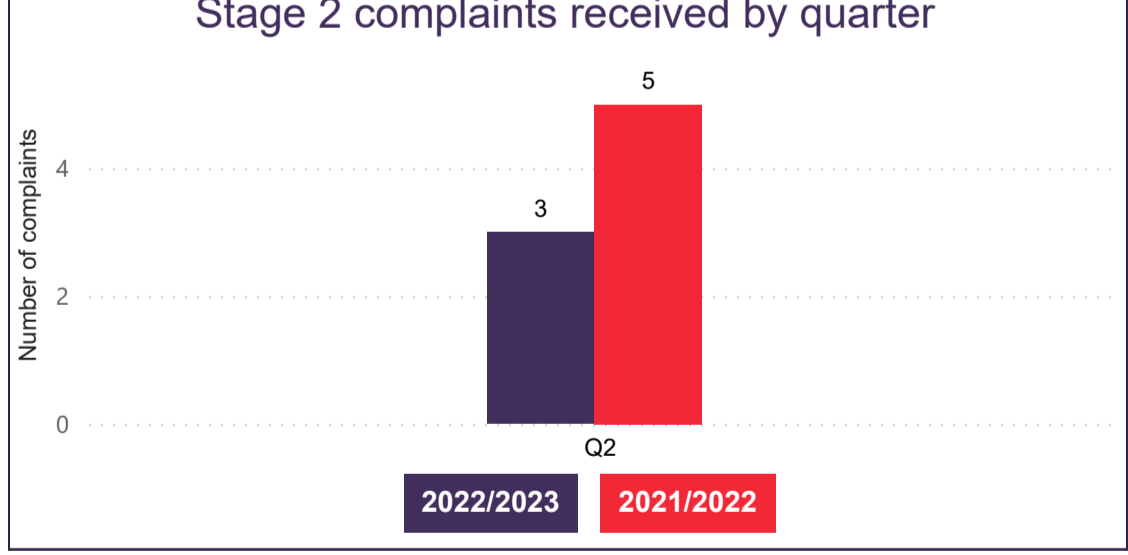
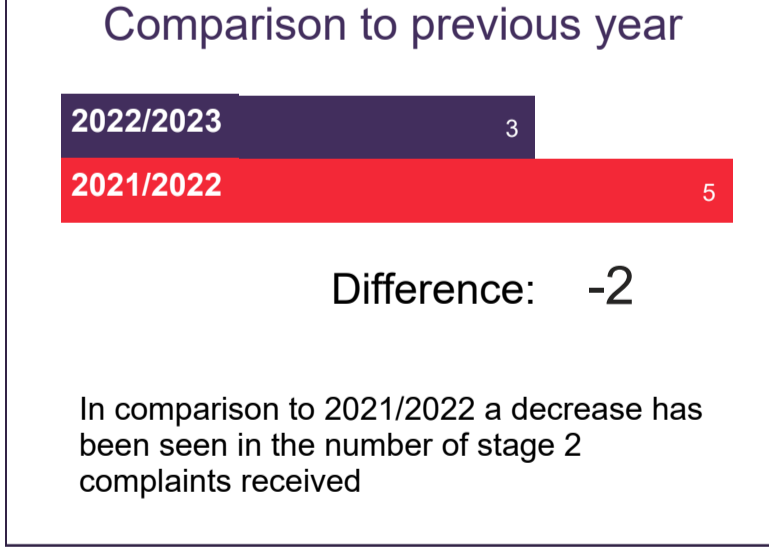
Stage 2 complaints not upheld (council is not at fault)

2

Stage 2 complaints part upheld (council is partly at fault)

0

Stage 2 complaints upheld (council is at fault)



Compliments, Service Requests, HO and LGSCO Enquiries

